



HOME REPAIR SERVICES - DONOR PRIVACY POLICY

Home Repair Services is committed to respecting the privacy rights of its financial and in-kind donors, whether the donation is made online, by mail, or any other method. The following outlines our privacy policy and details the measures we have taken to safeguard and protect your privacy as donors. Information you provide to us is understood to be in agreement with the policies detailed below.

Personal Information

“Personal Information” is information that identifies you personally, such as your name, address, telephone number, and email addresses. We collect and store the personally identifiable information that you have provided us. Here are some examples of ways we may collect your information.

- When you request information via one of the email addresses identified on our website or otherwise contacts us in person, by phone or email, with a question. We may then collect your name, address and email in order to respond to that inquiry.
- We may collect your name, email address and other contact information if you register for an event.
- We may collect your name, email address, telephone number and payment information when you make a contribution, either on our website, over the phone or by mailing in a check.

The above list provides a sample of personal information that may be collected by Home Repair Services. From time to time, we may collect information from you in ways not described above.

Upon request, we will update/remove you from solicitation and mailing lists.

Use and Disclosure of Personal Information

Home Repair Services will not sell trade or share your personal information. We also do not send mailings on behalf of other organizations. Home Repair Services has vendors that assist with donor related mailings. Our vendors are bound by confidentiality rules and are permitted to use donor data only to support the operations of Home Repair Services.

This policy applies to all information received by Home Repair Services, both online and offline, on any platform (website or mobile applications), as well as any electronic, written, or oral communications.

To the extent any donations are processed through a third-party service provider, our donor's information will only be used for purposes necessary to process the donation.

Our Commitment to Safeguarding Your Personal Information

Home Repair Services has implemented a variety of security measures to reasonably maintain the safety of your personal information. Your personal information is contained behind a secure network and is accessible by a limited number of employees who have special access rights. Any hard copy donor records are kept in secured and lockable space.

Bank and credit card information will not be stored electronically or in hard copy format. Any credit card information received is blocked out after the individual gift transaction is processed.

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